

Ray Verdone
Phone (403) 254-4950, Cell (403) 850-8072
ray@verdone.ca

Project Management/Team Lead. 30+ years IT experience.

EXPERTISE

30+ years” hands on” IT experience in all phases of Project and Software Lifecycle

***Superior managerial skills.** My management style is such that I can get the best performance from team members. Often managed large teams (20+ people)*

***Creative and innovative.** Throughout my career, I have consistently demonstrated my abilities to think laterally and come up with creative, innovative, elegant, and cost effective solutions.*

***Goal oriented.** I can quickly understand the goal and plan activities to meet targets by exercising scope control and staying on track while keeping the customer happy.*

***Communications.** I have excellent written and oral communications skills and have the ability of translating complex topics into understandable documents, explanations, and presentations.*

PROFESSIONAL EXPERIENCE

November 2013 – March 2014 Alberta Energy Regulator (5 month contract). Calgary, AB.
Project Manager.

- Analyze and Define Business Systems Services Operational Excellence project. Produced all documentation related and required by the project as well as a detailed project plan. This project was eventually shelved because of other more critical AER Priorities.
- Assisted the Business Systems Services manager with other operational improvements within the IT organization.

February 2013 – June 2013 Alberta Energy Regulator (AER Formerly ERCB) (5 month contract). Calgary, AB.

Program & Project Manager.

- Completed prototype metrics and scorecards for the ERCB’s IT Software Support organization, and made recommendations towards process improvements.
- Helped manage a third party vendor with the disaster recovery of a production server environment.
- Organized, managed, and “kicked off” the Infrastructure Remediation Phase 2 program which consisted of 7 individual projects executed by the AER staff and a third party vendor..
- Managed all 7 projects including the delivery of 2 of them on target and within budget until the end of my contract. Successfully transitioned project plans, deliverables, issues and recommendations to an AER PM.

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November 2012 – January 2013 Sierra Systems (3 month contract). Calgary, AB.

Transition Manager.

- Manage the transition of Livelink software from the client's (a large Oil and Gas company) support organization to Sierra's Managed Service Support team..
- Plan the transition according to Sierra's methodology. Select and schedule all relevant deliverables. Work with a 3 person team to ensure all deliverables are completed and timeline is met. Conduct meetings and interviews with the client and manage the transition from the "people's" perspective.

May 2011 – October 2012 On Sabbatical Leave. Calgary, AB.

- After a long and varied career in both IT, I decided to take a good long break to focus on personal interests. These included but not limited to the following.
- As Secretary and Webmaster for the Alberta Model Engineering society (AMES) I am responsible for Organizing past and future Casino's for AMES, Producing all financial reports for the AGLC relating to Casinos, Organizing ARTember at AMES two years in a row, Producing minutes of our twice monthly meeting, Operate the miniature "ride on" trains for the public every Sunday during Iron Horse Park's operating season, Rebuild the AMES website (both Public and Members only) using Perl, Apache, MySQL, HTML, CSS (see www.ironhorsepark.net),
- I also maintain a number of other websites (see www.ray.verdone.ca)
- ...basically enjoying my time as a retiree (Travel, biking, photography, Machine Shop work)

April 2007 – April 2011 Sierra Systems at Talisman Energy. Calgary, AB.

Team Lead, Application Maintenance Team, Exploration & Operations.

- Manage a 17-22 person team who supported over 300 Exploration and Upstream Oil & Gas application software (largely vendor packaged applications). In 2010 also managed a 5 person team responsible for computer environment support. Five of my team members were in Romania.
- All facets of people and issue management; Staffing (Interviewing and hiring), managing to a budget, overseeing projects, people issues as well as input into technical issues, advising & mentoring.
- Invent and implement new procedures to formalize many processes (Transition to Support assessment, Project tracking, Training score card, etc).

June 2006 – April 2007 RIS Inc. (Later Sierra Systems) Calgary, AB.

Transition Manager.

- Manage and execute the transition of seven EnCana applications from Application Development to Application Support and Maintenance (ASM) according to RIS standards and methodology. Tasks include compiling the necessary documentation, developing the SLA, developing the service model, and managing staffing issues.
- Assess ASM for an application at ENMAX, including the design and use of a detailed score card, and issuing the final report and presentation of recommendations.
- Manage a software conversion project being developed by a team in Romania.

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2004–2005 Canadian Pacific Railway (CPR) Calgary, AB.

Manager, DBA, Business Intelligence, and Production Support team.

- Managed a 22-person team responsible for 24x7 support of some 60 mission critical applications in Oracle and UNIX environments for real time transaction, Data Warehouse, and Reporting (Business Objects) environments.
- Tasks included resourcing and workload management, budgeting (\$4M annual), coordination and prioritization of problem investigation and scheduling of solutions, optimization and cost reductions initiatives.
- Served as the point of contact to multiple business users within CPR.

2003–2004 Canadian Pacific Railway Calgary, AB.

Manager, DBA (Database Administration) team.

- Management of CPR's mission critical Subject Area Database (SADB) environment was a difficult challenge. The SADB is a high availability environment that stores all mission critical information for CPR's operational systems.
- Managed a 10-person team responsible for the support of all Oracle databases at CPR.
- Tasks included the resourcing and workload management, budgeting (\$2M annual), coordination of the team. This included both addressing the 24x7 DB support as well as managing the implementation of new databases and modifications to existing databases and PL/SQL Software.
- Part of a 5 person team who implemented Fujitsu's Macroscopic PM Methodology.

1998–2002 Canadian Pacific Railway Calgary, AB.

Project Manager, Equipment Movement Events(EME/CSD) SADB

- Managed a 7-14 person team responsible the design, coding, testing, implementation and support of Application software written in C, ProC, UNIX, and Oracle PL/SQL. (16+ software releases costing over \$10M).
- Tasks included resourcing and workload management, budgeting, and coordination of the team. Also gathered business requirements, estimated costs, scheduled the new or modified business functionality into quarterly software releases, status reporting, presentations, and scope control (while keeping the customer happy). Multiple iterations of full project life cycle were executed using formal CPR methodology.

1994–1998 Canadian Pacific Railway Toronto, ON.

Project Manager, Automatic Equipment Identification (AEI).

- Managed and was the chief designer of CPR's award winning (CIPA) AEI technology program. (AEI is a trackside radio frequency system (RFID) used to identify moving railcars and locomotives, transmit, and integrate this data into computer systems).
- In addition to managing design, coding, testing, implementation, and support of this new application, I also coordinated the program which integrated of the AEI data into 6 other applications. (CICS/DB2/IMS/UNIX)
- Represented CPR's AEI interests at the American Association of Railways (AAR)

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1987–1993 Canadian Pacific Railway Toronto, ON.

Team Lead, PIPS Catalog, Requisitioning, and Inventory Control Application.

- Led a team of four developers in the design, coding, testing, implementation, and support of three modules of a new application (written in IDMS).
- Gathered and documented business requirements.
- Wrote detailed system and program specifications for developers to design, code and test the application.
- Performed final QA testing before handing over to the users for final business testing.
- Personally developed a PC application, which interfaced with the mainframe and controlled a materials storage carousel to enable efficient picking of materials.

1979–1986 Canadian Pacific Railway Montreal, QC.

Programmer analyst on multiple applications at CPR. Including:

- Worked on the application development team which developed CPR's first online YARDS control system (written in COBOL, IMS-DB/DC).
- Lead application designer and programmer on the MERLIN mainframe e-mail system (well ahead of its time in 1980).
- Marketed and sold the MERLIN product to some 20 companies outside CPR (Sun Life, Canadian Tire, and Petro Canada, Quebec Hydro and Quebec Ministry of Education)
- Led the Data Entry Project which converted punch card technology to PCs.
- Worked on multiple batch systems written in COBOL, IMS DB-DC, and JCL.

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1974–1978 Iron Ore Company of Canada (IOC) Schefferville, QC.

Exploration and Mine Geologist.

- Directed for all fly camp activities of IOC's exploration and mapping program for 1974-1975.
- Coordinated all of the mapping and surveying activities and logistics for an 8 person team. Also included magnetometer and gravity surveys, and geochemical sampling.
- Performed detailed mine geology in open pit environment. This included formation identification, ore limit determination, and producing geological mine plans.
- Interpreted air photos and completed field checking to produce geological maps, cross sections, and reports.
- Worked as a geologist on exploration drilling and mine drilling.

EDUCATION

1969–1974, Concordia University, Montreal, QC

BSc., Geology

Post university courses in Computer Science and various management and technical courses including recent ITIL Foundation certification in IT Service Management

SPECIAL ACCOMPLISHMENTS

- I am fluently bilingual. Spoken and written English and French.
- Secretary and Webmaster for the Alberta Model Engineering Society (www.ironhorsepark.net)
- I have developed numerous web sites for my own purposes using Perl, MySQL, CSS, and HTML
- Canadian Pacific Steam Locomotive website (www.cprsteam.org)
- Webmaster for the AMIQ Institute. (www.amiq.org)

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Ray Verdone's Skill Matrix.

Years listed below correspond to the assignments described in my resume (except current assignment)

Skill	2012 2014	2007 2011	2006 2007	2005 2004	2003 2004	1998 2002	1994 1998	1987 1993	1979 1986	1974 1978
<i>IT Experience</i>	Part time									
Manage an Application Support team		yes	yes	yes	yes	yes	yes			
Apply RIS/Sierra ASM methodology	yes	yes	yes							
Manage a Project(s)	yes		yes			yes	yes			yes
Manage a Program	yes						yes			
Manage a team (size)		(22)	(4)	(22)	(10)	(14)	(7)			
Lead a team (size)								(4)		(8)
Submit budgets for approval	yes	yes	yes	yes	yes	yes	yes	yes		
Manage budgets/resource plans	yes	yes	yes	yes	yes	yes	yes	yes		
Workload Management		yes	yes	yes	yes	yes	yes	yes		
Performance reviews/Feedback		yes	yes	yes	yes	yes	yes	yes		
Management Presentations	yes	yes	yes	yes	yes	yes	yes			
Staff team internally/externally		yes		yes	yes	yes	yes			
On Campus recruiting					yes	yes				
Risk & Scope management			yes	yes	yes	yes	yes	yes		
MS Office Suite	yes	yes	yes	yes	yes	yes	yes	yes		
Determine business requirements				yes	yes	yes	yes	yes	yes	
Document business requirements						yes	yes	yes	yes	
Project lifecycle methodology						yes	yes	yes	yes	
Application System Design						yes	yes	yes	yes	
Process, Data Flow, Swimlane Diagrams	yes					yes	yes	yes	yes	
Application program design							yes	yes	yes	
Application development							yes	yes	yes	
COBOL/MVS/JCL/IMS DB-DC							yes	yes	yes	
Program testing							yes	yes	yes	
Integration & Acceptance testing							yes	yes	yes	
Implementation							yes	yes	yes	
User Training							yes	yes	yes	
<i>IT Personal Development</i>										
WEB app development using HTML/Perl/MySQL/Apache	yes	yes	yes	yes	yes	yes				
<i>Earth Science Experience</i>										
Exploration geological mapping and Interpretation										yes
Open Pit mine geology mapping and Interpretation										yes
Exploration and mine drilling										yes
Fly camp Operations										yes
Gravity, Mag, AEM interpretation										yes
Geochemical & AEM survey										yes

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